

Type: Service
 Information

Mandatory action

Number: IB 2023008

Subject: Possible color deviation Lorrca reagents.

Date: June 29, 2023

Instrument(s):

All Lorrca variants

Modifications:

Due to lot differences in one of the components for Osmo High (QRR 030930), Osmo Low (QRR 030910), Elon ISO (QRR 030901) and Oxy ISO (QRR 030905) all Lorrca reagents might show a slight 'straw yellow' color. So far this has been detected for the Osmo High, with Batch number 2402306B. Internal testing has confirmed that the color deviation has no impact on the functionality of the reagent.

Impact on Quality / validity of results: No

Reliability of the instrument: No

Safety of the instrument: No

Effective from:

From June 26th onwards.

Compatibility:

N/A

Is field modification possible?

N/a

Order information:

N/A

Notes on stock and obsolescence:

N/A

Required feedback from installation:

No, as this related to a consumable and not an instrument.

Reference documentation:

- modification instructions N/A
- installation return form N/A

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